HARDSCAPE CLEANING
HARDSCAPE CLEANING WITH EaCo Chem, Inc.

SAFE - COST EFFECTIVE - EXCELLENT CLEANING RESULTS
Why Clean After Installation?

Hardscape masonry units have been used for years to enhance outdoor spaces, parks, campuses, country clubs and many other places. While they can create a very inviting environment, they can also have unsightly appearances.

These masonry units can inherently have a little dust or film on them from the manufacturing and storage process. Cleaning these units properly after installation, whether vertical or horizontal, will typically remove any dust or film and leave the units clean and crisp!

Regardless of whether they are clay or concrete pavers, natural or synthetic paving stones or concrete retaining wall blocks, it is very important to clean after installation to:

- Enhance the overall color
- Remove job site dirt and debris left behind by the installers
- Remove any imperfections caused by the manufacturing or storage process
- Allow the unit to properly breathe to help prevent future water derived staining
- Prepare the surface for sealing if desired

These masonry units can also have other issues on them before installation, such as:

- Efflorescence
- Scuff Marks
- Secondary Hydration or “Halos”
- Hard Water Stains

Proper cleaning with the appropriate chemicals and equipment can almost ensure that your customer will be completely satisfied with your service when you leave the job site.

The Appropriate Chemicals

NMD 80 is a powerful detergent-based solution designed for safe and effective removal of mortar smears from masonry surfaces and surrounding materials. It can be used on all masonry substrates including brick, stone, synthetic stone, precast, architectural, and colored block.

This product is capable of extremely effective cleaning without brushing or scrubbing and will leave the cream on the mortar joints. Using the EaCo Chem process is essential to experience great reductions in chemical costs and cleaning time. Combine these cost reductions with heightened safety and excellent final appearance, and you have tomorrow’s chemistry today.

Results That Sell... Over and Over Again!
White Scum Presoak

This product is designed as a presoak to facilitate quick removal of white scum on block, brick, or concrete. White Scum Presoak is used in conjunction with NMD 80 to ensure complete removal of white scum. White Scum Presoak provides powerful penetration and softening action of white scum. First apply White Scum Presoak straight and allow a dwell time of 5-10 minutes. Then apply NMD 80 cut 4:1 wet on wet without rinsing in between. Allow dwell time 5-10 minutes. Then rinse to get complete satisfaction.

**EF-Fortless**

EF-Fortless is a soap solution that melts powdery efflorescence and haze from cleanup efflorescence, and helps to control its return. This product is mildly acidic and great for use on color sensitive surfaces since it will not discolor brick, block or mortar. It can be used on slurry-dyed block and similar substrates. Simply apply EF-Fortless straight and wait for foam to collapse. Reapply as needed. No rinsing required. The amount of coverage will vary with the thickness of the efflorescence; with the most common powder type getting approximately 75 square feet per gallon. This product offers long-term protection. Surface can be sealed after one week.

**The Right Equipment**

The proper equipment will always make the cleaning project go much more smoothly. You would never try to hammer a screw in, so why use the wrong equipment to clean hardscape?

Before you get started, make sure you have the following items with you:

**Pressure Washer** - a 3 to 5 G.P.M. unit is recommended with 2,000 P.S.I. for optimum efficiency. Unit should not exceed 2,000 P.S.I.

**EC Jet for Pavers** - quick couples to the tip of pressure washer wand. It comes with 30' of hose to allow cleaning of 1,800 square feet of surface. To rinse, simply shut off the chemical intake valve.

**Polyethylene Mortar Pan** - to help prevent any spills or drips on the paver surface. Should be wide enough and deep enough to capture any liquid if the bucket spills.

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**Tips needed on pressure washer to work with EC Jet for Pavers:**

- MEG nozzle - quick connect nozzle necessary for use of EC Jet for Pavers.
- NPT nozzle - screwed into pressure washer wand. This type of system will not work with the EC Jet for pavers unless it is connected with an adapter.
- MEG adapter for NPT nozzle.
INNOVATIVE PROCESS REDUCES CLEANING TIME 90%*

* Versus traditional bucket and brush cleaning

Our buffered and balanced new masonry detergent has consistently over the years been tested by safety officers around the country. At use dilutions it does not require a respirator. Some may choose to wear a respirator in confined spaces for comfort.
Biodegrades readily. Generally NMD 80 runoff should be **neutral** within an hour in exterior cleaning where runoff is not collected.

**EACO CHEM CLEANING PROCESS**

Testing is always recommended prior to any cleaning project. Although this process has been tested and proven effective, every situation is different and can present different challenges. Allow the test area to dry thoroughly before evaluating the final results.

- After Pavers have been installed and before landscaping has begun, follow the procedures below to remove efflorescence, job site debris, and dirt:
  1. Lightly pre-wet (do not soak) the paver surface.
  2. Apply **NMD 80** through an **EC Jet for Pavers** using overlapping strokes to achieve even coverage.
  3. Allow the product to dwell for 5-7 minutes. Do not allow the product to dry on the surface.
  4. Re-apply **NMD 80** through an **EC Jet for Pavers** to melt away the remaining efflorescence, job site debris, and dirt. *With **NMD 80**, the longer it stays on the paver surface, the cleaner the end results. It has been noted that longer dwell times produce a decrease in the water rinse.*
  5. Begin rinsing from the highest elevation to the lowest. Use long, even strokes that overlap each other. Low pressure rinse is recommended through the **EC Jet** (turn off the soap valve and rinse). If a pressure washer is unavailable, a garden hose may be used.

*When using a pressure washer, a wide tip nozzle is suggested. Care should be taken near the joints not to “blow” the sand out.*
SCUFF MARKS

The cleaning process after installation will always begin the same, pre-wet (do not saturate) the surface. The main differences will be in the dwell time of NMD 80 or adding a secondary product, such as White Scum Presoak. Since every paver is manufactured under various circumstances, the process can also vary! Much like the normal cleaning process, testing is necessary to determine which protocol is appropriate.

Scuff Marks (shown on front cover) will generally occur when the pavers have peaks and valleys. This is caused by the layer above rubbing the peaks. Cleaning after installation will even out the appearance of the peaks and valleys. The cleaning process is the same as general cleaning after installation, however the dwell time for NMD 80 needs to be extended to remove the scuff marks.

Allow the product to dwell for 7 to 10 minutes. Do not allow the product to dry on the surface. Re-apply as necessary to keep product wet.

- The key to removing the scuff marks is to allow extended dwell times.

SECONDARY HYDRATION OR “HALOS”

Secondary Hydration or “Halos” (shown below) can be present before pavers are installed. Cleaning after installation can remove these unsightly stains and restore the pavers to their natural color!

1. Lightly pre-wet (do not soak) the paver surface.
2. Apply NMD 80 through an EC Jet for Pavers (or a pump sprayer diluted 4:1) using overlapping strokes to achieve even coverage. Allow the product to dwell for 5 to 7 minutes. Do not allow the product to dry on the surface.
3. While the NMD 80 is dwelling, apply White Scum Presoak through a pump sprayer using a cone shaped nozzle only to the areas where secondary hydration or halos are present.
4. Multiple applications of White Scum Presoak may be required to completely remove stains.
   - Do not rinse between applications.
5. Re-apply NMD 80 through an EC Jet for Pavers (or a pump sprayer diluted 4:1) to restore the appropriate color (presoaks can whiten the color).
6. With NMD 80, the longer it stays on the paver surface without drying, the cleaner the end results.
   - It has been noted that longer dwell times produce a decrease in the water rinse.
7. Begin rinsing from the highest elevation to the lowest. Use long even strokes that overlap each other. Low pressure rinse is recommended through the EC Jet for Pavers (turn off the soap valve and rinse). If a pressure washer is unavailable, a garden hose may be used.
   - When using a pressure washer, a wide tip nozzle is suggested.
   - Care should be taken near the joints not to “blow” the sand out.
8. If there are still spots with secondary hydration present after rinsing, repeat steps 3 and 4 just to the areas where they are still visible. Thoroughly rinse again to remove remaining stains and chemical.

Sealer Removers
Rated from 0-5, 0 being the Least Effective while 5 being the Most Effective.

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<th>Stripsol LO</th>
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<td>(A) Acrylic Semi Gloss</td>
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<td>(B) Solvent Based Silicone</td>
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<td>(C) Solvent Based Acrylic</td>
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There are two ways to install retaining wall blocks, mortared or dry stack. The cleaning process after installation is exactly the same, with one exception. Mortared retaining walls will need to be scraped between applications to remove the chunks (the mortar will also need time to set prior to beginning the cleaning process).

Testing is still always recommended prior to any cleaning project. Although this process has been tested and proven effective, every situation is different and can present different challenges. Allow the test area to dry thoroughly before evaluation the final results.

The process to remove hard water stains (streaks) from concrete tiles is exactly the same as cleaning pavers after installation. Additional applications may be required, depending on the severity of the streaks.

**WATER STAINS**

*Hard Water Stains* can occur on concrete tiles due to the shrink wrapping process that can trap moisture it. When this happens, streaks appear on the surface, typically running down. Proper cleaning after installation will remove these streaks.

**OIL STAINS**

Oil stains, such as the one pictured to the right can be very difficult to remove. There are methods to absorb the physical oil, however the trouble comes with removing the stain left behind!

1. Pre wet (not soak) the area with water before applying the product.
2. Dilution will vary depending on the severity of the stain from undiluted to 10:1
3. Allow Hot Stain Remover to dwell 15 minutes to an hour. Hot Stain Remover should have an extended dwell time as it contains special additives that cause the stain to rise to the surface.
4. Thoroughly rinse.

**RETAINING WALL CLEANING PROCESS**

There are two ways to install retaining wall blocks, mortared or dry stack. The cleaning process after installation is exactly the same, with one exception. Mortared retaining walls will need to be scraped between applications to remove the chunks (the mortar will also need time to set prior to beginning the cleaning process).

Testing is still always recommended prior to any cleaning project. Although this process has been tested and proven effective, every situation is different and can present different challenges. Allow the test area to dry thoroughly before evaluation the final results.

After retaining wall has been installed and before landscaping has begun, follow the below procedures to remove excess mortar, jobsite debris and dirt:

1. Lightly pre-wet (do not soak) the retaining wall surface.
   - If landscaping is already in place, thoroughly soak the roots and foliage and/or cover with plastic. Be sure to keep landscaping wet to prevent chemical from drying on the surface.

2. Apply NMD 80 through an EC Jet (or a pump sprayer diluted 4:1) starting from the top and working down the wall using overlapping strokes to achieve even coverage.

3. Allow the product to dwell for 5 to 7 minutes. Do not allow the product to dry on the surface.

4. Scrape any large chunks of mortar off with an appropriate scrapper (if mortar is present).

5. Re-apply NMD 80 through an EC Jet (or a pump sprayer diluted 4:1) to melt away the remaining mortar smears, jobsite debris and dirt.
   - With NMD 80, the longer it stays on the surface, the cleaner the end results. It has been noted that longer dwell times produce a decrease in the water rinse.

6. Begin rinsing from the top of the retaining wall and work down. Use long even strokes that overlap each other. A thorough rinse is necessary to avoid leaving any cleaning material on the surface or in the retaining wall block.
   - Rinse pressure is determined by the masonry manufacturers’ requirements. Color sensitive surfaces should always be rinsed with low pressure.
RUST

1. You can use White Scum Presoak for Rust Removal. Test prior to use to determine dilution.
2. Single to double application may be necessary.
3. Pressure wash rinse using appropriate pressure.

EFFLORESCENCE

Efflorescence can appear as a white powdery substance on the surface of pavers or retaining walls. It is also one of the most common and easiest things to remove. There are two simple remedies to this problem, NMD 80 or EF-Fortless.

Applying NMD 80 through an EC Jet for Pavers (or a pump sprayer diluted 4:1) to a prewet surface, just as installation cleaning, will remove efflorescence on a larger scale. Multiple applications may be necessary based on severity of staining. Once there is no more efflorescence detected, a thorough rinse is required.

Applying EF-Fortless through a pump sprayer undiluted will also remove efflorescence on a larger or smaller scale. Rinsing is still required.

WHITE SCUM

White scum has a very similar appearance to efflorescence, however it is slightly more difficult to remove. The process is the same as removing secondary hydration or “halos”.

As you can see by the example to the right, the entire surface can be affected by white scum, therefore you will not “spot treat” certain areas. You will apply NMD 80 through an EC Jet for Pavers (or a pump sprayer diluted 4:1); then without rinsing, apply White Scum Presoak undiluted to the affected area, followed by another application of NMD 80. Multiple applications of White Scum Presoak may be necessary, so testing first is extremely important to determine the correct number of applications needed. Once the white scum has been lifted, rinse thoroughly.